

Custom 3PL Solutions for Your E-Commerce Business

Streamline Operations, Improve Customer Experiences and Drive Growth With IDM Products

If you don't have adequate space for inventory in the right locations, or you're struggling to manage your distribution internally, you're probably stuck in reactive mode.

IDM Products can help you manage the complexities of today's supply chain so you can start proactively growing your business.

We help our e-commerce startup clients streamline operations, enhance customer experiences, and drive growth. The result is a partnership that delivers strategic support and customized services to help you deliver on time and on budget for your customers.

Tailored Solutions That Optimize E-Commerce Operations

IDM Products offers services that help e-commerce clients simplify their entire operations, from receiving to inventory management to shipment.



Flexible Warehousing:

When it comes to product storage and material handling, you've got options. We'll work with you to develop the optimal strategies for your inventory, all of which take place in our clean, secure, and controlled distribution centers.



Customized Fulfillment:

We work with clients to find a customized fulfillment solution to meet their needs. Options include LIFO, FIFO, and FEFO, with the ability to pick and ship by batch, best-by date, or code. IDM Products also uses every shipping method available to get your product safely delivered on time and on budget.



Solutions That Scale:

Rapid growth can bring supply chain challenges. We'll meet your increased inventory needs, customer demand, and quality standards with our cost-effective, flexible, data-driven, and scalable logistics.



Customer Care Team:

The IDM Products customer service group, your key point of contact, provides dedicated customer service support representatives; communication by email, or phone; and web portals and automated reporting for quick answers and self-sufficiency.

Helping E-Commerce Startups Overcome Challenges

We believe that with the right 3PL partner, you can manage the complexities of today's supply chain issues and changing customer demands. IDM Products offers the following benefits to help our clients overcome challenges.



Technology Solutions: IDM Products has added to its systems capability with functionality designed for the E-Commerce space, as well as enhanced portal functionality to provide insight into product inventory and activity. IDM Products systems can directly integrate with shopping cart software like Shopify, Amazon, Magento, and WooCommerce, and parcel carriers such as FedEx, UPS, USPS, and DHL. Standard EDI interfaces are also available.



Inventory Management: Our goal is simple: to flow product through our distribution centers safely, accurately, and efficiently. We do this through a combination of facility and equipment, process and procedure, and inventory management systems. E-commerce customers have access to real-time inventories, shipping and receiving information, and automated reporting.



Reverse Logistics: We understand that returns are just as important to your company's customer service as initial shipments. That's why IDM Products offers a return service to streamline your operations.



Distribution Network: Distribution center placement is critical to minimizing cost and reaching customers. IDM Products distribution centers across the United States provide highway access and major market proximity to optimize product storage and shipment.



International Logistics: We'll help you grow your e-commerce business globally with international shipments.

Contact Us to Learn More



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